

# INFORMATION CLAUSE FOR CUSTOMERS

## ADMINISTRATOR OF PERSONAL DATA

The administrator of your personal data is "Roltec" sp. z o. o., ul. Święty Marcin 29/8, 61-806 Poznań. ("Company").

## DATA PROTECTION OFFICER

In matters concerning the processing of personal data, please contact the designated Data Protection Inspector by mail to the address: ul. Święty Marcin 29/8, 61-806 Poznań with a note "DPO" or via e-mail address: iod@roltec.pl

## PURPOSE AND LEGAL BASIS OF DATA PROCESSING

Your personal data shall be processed for the following purposes:

1. performance of the provisions of the concluded agreement on the basis of Article 6(1)(b) of RODO,
2. performance of the administrator's duties in the area of accounting and taxes, including keeping accounting and tax documentation and for archival purposes on the basis of Article 6(1)(c) of the RODO,
3. assert and defend against potential claims, based on Article 6(1)(f) of the DPA;
4. marketing activities (e.g. promoting goods and services, customer satisfaction survey, conducting product safety campaigns and improving the quality of goods and services related to the administrator's activity) by means of e-mail, sms/mms notifications or phone calls, on the basis of a voluntarily given consent to the chosen communication channel (Article 6(1)(a) of the DPA).

## DATA PROCESSING PERIOD

Your personal data shall be processed for the duration of the agreement, and after its expiry or termination for another 6 years, for archival purposes and to maintain the deadlines for the assertion of potential claims. Data processed for marketing purposes will be processed no longer than until you revoke your consent, with the proviso that the withdrawal of this consent does not affect the legality of the processing performed before its revocation.

## RECIPIENTS OF THE DATA

Your personal data may be shared with the following categories of entities:

1. trusted subcontractors, in particular entities providing and operating selected IT systems and solutions (including hosting, development and maintenance of IT systems and websites);
  2. entities providing courier and postal services,
  3. entities providing debt collection services and law firms.
- 4th Your personal data will not be transferred outside the European Economic Area and international organisations.

## YOUR RIGHTS

In connection with the processing of personal data by the controller, you have the right to:

1. access to your personal data,
2. rectification of your personal data,
3. erasure of your personal data,
4. to restrict the processing of your personal data,
5. to object to the processing of your personal data,
6. to withdraw at any time your consent to the processing of your personal data for marketing purposes via e-mail, sms/mms or telephone calls.
7. you have the right to lodge a complaint to the supervisory authority, i.e. the President of the Office for Personal Data Protection, 2 Stawki Street, 00-193 Warsaw.

## ADDITIONAL INFORMATION

Providing personal data is voluntary, although necessary to conclude and perform the contract.

In the process of personal data processing, no automated decision-making, including profiling, takes place.